

Guide to Moving with Multimovers.co.uk

Preparation is Key: To help you plan your relocation there are some steps to consider before you move. The following measures will help save you time, money and stress and can help make your move a smooth one.

Packing and Unpacking: When packing for your move, Multimovers can provide as much or as little support as you need. If you choose to pack yourself, make sure heavy items (like books) are sealed in smaller cartons and that boxes are not over filled. Alternatively, a Multimovers team can be dispatched to safely pack everything in your home. This is a convenient service designed to save you time and effort.

Precision move items: Relocating precision items like safes, pianos and other heavy or bulky goods may require specialist equipment and dramatically add costs to your move. Although we do not currently provide a specialist service, in many cases our Multimovers are well prepared to manoeuvre such items. For example, a piano going from a ground floor flat to a house or a bulky couch lowered from a 3rd floor balcony is both manageable. Ensure you supply details of the precision move to a member of staff during your booking. Our precision moves involve a reasonable surcharge that could save you a bundle. Multimovers reserve the right to refuse or charge extra for precision moves such as pianos, safes or balcony lifts. Prices are subject to varied circumstance, are quoted on the day and range from £15.

Dismantle furniture: During your move, self assembly furniture may not withstand the necessary lifting and twisting forces applied to it. Ensure you dismantle such furniture. It is normally wise to separate large bed frames and 3 seater sofas which are possibly too large to manoeuvre. We also recommend you take down all curtains, fixtures and fittings prior to the arrival of your moving team. Note: If you do not hold the correct tools, we will gladly do this for you.

Contents of garages, garden sheds, attics and lofts: Storage areas at home are especially dusty and occasionally damp. Be sure to organise these items prior to the moving day; replacing all disintegrated boxes, cleaning all tools and discarding any rubbish. Remember, "If you don't use it, lose it". Flammable goods will not be transported as this will render your insurance void.

Vital documents & personal effects: Arrange important documents, personal effects and refreshments into a bag or container. These should be isolated from all other household items to be removed. Simply point them out to your Multimover or label them 'DO NOT MOVE'. Plan to take these with you for easy access and peace of mind.

Cookers/washing machines/fridges & freezers: All appliances should be disconnected, cleaned, drained and dried beforehand. We understand there may still be food in the fridge up to your moving day; however, the costs of removing putrid water stains from floor surfaces may exceed an evening of convenience food! To prevent damage, the washing machine drum should be fixed with the original brackets supplied by the manufacturer.

Clothing, Bedding & linen: Clothing on hangers can ideally be transferred in wardrobe boxes; these provide a sure way of protecting delicate garments and also reduce the need for inconvenient extra ironing. Although generally chests with drawers full of clothes can be moved, they can be difficult to manoeuvre. Some DIY packers use bin liners. These will do the job but tear easily and guarantee a mass of crumpled clothes. If Multimovers are packing for you, make sure all beds are stripped and linen is folded.

Stereo, TV, DVD and PC equipment: If you've kept the original packaging for this type of electrical equipment, by all means use it. Otherwise secure goods in similar sized boxes with bubble wrap. An alternative is Multimovers breakage and handling guarantee as described in our terms and conditions [exceptions apply].

China/glass/ornaments and books: Fragile pieces may be left in cupboards and shelves or grouped together ready for the moving team to pack. As mentioned earlier, books or other heavy articles should be packed in small boxes separate to fragile items.

Food and Plants: In advance of packing, tighten all jar lids and screw tops of tubs and bottles. If your household contents go into short or long-term storage, use up perishable goods and remember plants will probably dwindle. Although the utmost care will be taken throughout your move, plant lovers should guard theirs against bruising, by wrapping them in newspaper.

Access and Parking: Good access and parking are crucial for any move to run fluently. If there is no large private forecourt when loading or offloading the vehicle, it is your responsibility to arrange 'parking dispensation' for the expected vehicle/s. Although this can be arranged through your local council, depending on which area you reside in this may take a number of days if not weeks. Neighbours may also appreciate forewarning that a large commercial vehicle will be parked outside your residence, preparing them for any inconvenience.

If you have any questions about your move, or our services, you can call freephone 0800 043 6020 to discuss your needs with one of our friendly operators, or email sales@multimovers.co.uk (Please include your Reference number if you have one).

Happy Moving!

- The MultiMovers Team
www.multimovers.co.uk